

TERMS & CONDITIONS

Ordering Procedures

Please indicate all available information such as catalogue number, colour, year, size, etc. This will expedite handling and shipping of your order.

Customers are welcomed to shop in person.

Hours:

Monday to Thursday 8:30 a.m. to 5:00 p.m., Friday 8:30 a.m. to 4:30 p.m.

Saturdays and Sundays – Closed.

Mail orders should be sent to our Head Office:

UNITRADE ASSOCIATES
99 FORAL PARKWAY, TORONTO, ON, M6L 2C4
Phone: 416-242-5900 • Fax: 416-242-6115
Toll-free: 1-800-939-3935
E-mail: unitrade@rogers.com
Website: <http://www.unitradeassoc.com>

Freight Policy

Shipping charges will be added to all invoices.

Credit Terms

Cash with orders unless credit has been established. Credit applications are available upon request. Mastercard and Visa accepted

New customers, please supply a copy of your corporate letterhead or business card and vendor's permit number.

Terms are 2% 10, net 30 to accounts with established credit.

Accounts with outstanding balances over 60 days will be put on hold and 2% per month service charges will be added.

Invoices unpaid after 90 days will be given to a collection agency with all collection charges added to the account.

All merchandise remains the property of Unitrade Associates until fully paid for.

Prices

All prices are subject to change without notice. We try to maintain listed prices as long as possible.

Returns

Absolutely no returns will be accepted without written permission.

All defects, shortages or errors must be claimed within 10 days of receipt of shipment.